

1 May 2020

Dear Parent/Carer

Covid19 and the 2020 Battlefields School Visit

I would like to start by thanking you for your support with the process of planning the 2020 Battlefields Educational Visit for your child. We were all excited to be going until life changed so much in March. As you know the government instructed schools several weeks ago to cancel educational visits abroad. This meant a period of discussion between the Trust, insurers and travel company.

I am now in a position to confirm the process for cancellation of the trip and providing refunds. The travel company we are using will refund 25% of the cost of the trip and the remaining 75% has been claimed from our insurers. As you can imagine, school educational visits have been cancelled in almost every school across the country and therefore there are delays in insurers completing claims. As soon as we have recouped the money paid for the Battlefields visit we will look to reimburse the money you have paid. We will keep you up to date on progress.

I appreciate this has been a time of worry and uncertainty, and I thank you for your support and patience in this matter. I wish you and your family well in this difficult and unprecedented time.

Yours faithfully,

Mark Tanton
Second in Humanities and Trip Leader